

T. C.  
YENİ DELHİ BÜYÜKELÇİLİĞİ  
Ticaret Müşavirliği

Sayı : 87514139 - 205  
Konu: Firma Şikayeti

21/12/2015


EKONOMİ BAKANLIĞINA  
(İhracat Genel Müdürlüğü)

Hindistan'lı Arbab Trading Co. şirketinden Müşavirliğimize gelen e posta yazısında Ülkemiz Glex Agro Exporters şirketine A4 kağıt sipariş verdiğini ve 7.780\$'lık ödeme yaptığını ancak malın gönderilmediğini ve söz konusu şirketten telefonlarına cevap verilmediği ifade edilmektedir.

Müşavirliğimizce anılan şirket satış müdürü Clifford Thompson ile bir kez görüşülmüş, kendisi malzemenin birkaç gün içerisinde gönderileceğini ifade etmiştir. Ancak Arbab Trading Co. Şirketi aradan çok uzun zaman geçmesine rağmen malın gönderilmediğini ve kendileriyle iletişime geçilmediğini belirtmektedir. Mezkur şirket Müşavirliğimizce birkaç kez aranmış ancak herhangi bir yetkiliye ulaşılamamıştır.

Söz konusu şahıs ve firmanın iribat bilgileri aşağıda yer almakta olup, Ülkemiz imajı ve ihracat potansiyelimize zarar gelmesini önlemek üzere anılan firma hakkında ilgili Kurumlara bilgi verilmesinin faydalı olacağı düşünülmektedir.

Bilgileri ve gereğini arz ederim.



Vural ÇEKİNMEZ  
Ticaret Müşaviri

GLEX TRADING EXPORTERS  
Aziziye mahallesi, Çankaya Ankara,  
06690-Ankara  
Tel: +90(850)6229934  
+639292082071  
Clifford Thompson (Sales manager)  
Mobile: +905338214333

EKLER: 1. Firma şikayet yazısı  
2. Banka Swift Belgesi  
3. Konsimento belgesi

50-N, Nyaya Marg, Chanakyapuri,  
110021 New Delhi/INDIA

















tel : (00 91 11) 2687 99 07  
faks : (00 91 11) 2688 92 36  
e-mail: [yenidelhi@ekonomi.gov.tr](mailto:yenidelhi@ekonomi.gov.tr)











4.1.2016 / 27

21.12.2015

Fw: request letter - Outlook Web App (light version)

Microsoft  
Outlook Web AppType here to search:  Entire Mailbox     Options  Sign out

<ul style="list-style-type: none"> <li> Mail</li> <li> Calendar</li> <li> Contacts</li> <li>.....</li> <li> Deleted Items</li> <li> Drafts (21)</li> <li> Inbox (1)</li> <li> Önemsiz E-Posta</li> <li> Sent Items</li> </ul> <p>Click to view all folders </p>	<div style="border: 1px solid black; padding: 5px;">  Reply  Reply All  Forward   Close         </div> <p><b>Fw: request letter</b> makbul mathaklyya [makbularbab21@yahoo.com]</p> <p>You replied on 26/11/2015 09:05.</p> <p><b>Sent:</b> 25 November 2015 08:24 <b>To:</b> embassy.newdelhi@mfa.gov.tr <b>Cc:</b> Yenidelhi Ticaret Musavirligi <b>Attachments:</b>  IMG-20151001-WA0007.jpg (315 KB);  BL No- TH9000068442-2.jpg (582 KB)</p>
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-  1. VURAL
-  2015 FIRMA VERİ TABANI
-  5. SWAPAN
-  9. COMPLAINTS (2) (2)
-  ARCHIVE SENT 2013
-  ARCHIVE SENT 2014
-  Company Reliability
-  INQUIRY INDIAN COMPANY
-  TASLAKLAR
-  mahsup

 Manage Folders...

Hello sir/mam

I am makbulhusen from ARBAB TRADING CO in India. I purchase 24 paper in GLEX AGRO EXPORTERS in turkey. He cheated with me and lose money no send goods.. If embassy could help me return my money or goods, I will send you all document when I received replay of embassy side. Below is company details.

GLEX TRADING EXPORTERS  
www.glextradingexporters.com  
Azizliye mahallesi, çankaya Ankara,  
06690 Ankara , turkey  
Tel- +90(850)6229934  
+639292082071  
Clifford Thompson  
(Sales manager)  
Mobile- +905338214333

I hope you will help me and write me. Just replay me so I send you all document and bank sleep. I pay total \$7780. Please help me.

He send me new BL copy to change new date and demand every time money. He talk me with whatsapp via mobile no. I send you BL copy please help me sir.


Thanks  
ARBAB TRADING CO.  
at-rasilgadh, ta-wankaner,  
Dist-rajkot, Gujarat, 363621  
India.  
Mobile- +919924014609

makbul mathaklyya

Connected to Microsoft Exchange

4.1.2016 / 27

**BILL OF LADING**

<b>SHIPPER'S (EXPORTER'S) COMPLETE NAME AND ADDRESS</b> <b>GLEK TRADING EXPORTERS</b> Azkiye Mahallesi, Cankaya Ankara, 06690 Ankara, Turkey. Tel: +90 (850) 8229934 Mob: +90 (850) 8229934		Booking Ref: R1927005	Bill of Lading Number (H/B. No): TH9000068442	
<b>CONSIGNEE (COMPLIANT) NAME AND ADDRESS</b> <b>ARBAB TRADING CO.</b> AT-RASIKGADH, POST-GARIYA, TAL-WANKANER, DIST- MORBI, STATE- GUJARAT, INDIA PIN- 363621 IEC NUMBER - 2408001943		<b>RHENUS LOGISTICS</b> <b>CENTRALA</b>		
<b>SHIPPER'S (EXPORTER'S) TRADE MARK, BRAND, OR OTHER IDENTIFYING MARK</b> ARBAB TRADING CO. AT-RASIKGADH, POST-GARIYA, TAL-WANKANER, DIST- MORBI, STATE- GUJARAT, INDIA PIN- 363621 IEC NUMBER - 2408001943		<b>PORT-TO-PORT OR COMBINED TRANSPORT BILL OF LADING</b> General Inland and other conditions except as otherwise noted in this bill of lading apply to all packages unless otherwise indicated hereon. The carrier is not responsible for the loss of or damage to packages or contents thereof if the bill of lading is issued in good faith and the carrier is not aware of the actual contents of the packages. The carrier is not responsible for the loss of or damage to packages or contents thereof if the bill of lading is issued in good faith and the carrier is not aware of the actual contents of the packages. The carrier is not responsible for the loss of or damage to packages or contents thereof if the bill of lading is issued in good faith and the carrier is not aware of the actual contents of the packages.		
<b>SHIPPER'S (EXPORTER'S) TRADE MARK, BRAND, OR OTHER IDENTIFYING MARK</b> ARBAB TRADING CO. AT-RASIKGADH, POST-GARIYA, TAL-WANKANER, DIST- MORBI, STATE- GUJARAT, INDIA PIN- 363621 IEC NUMBER - 2408001943		S/C: Pip Number:		
Voyage Name: <b>GRANDE ITALY</b>	Port of Loading: <b>COLOMBO HARBOR, SRI LANKA</b>	Port of Discharge: <b>COLOMBO HARBOR, SRI LANKA</b>		
Place of Receipt: <b>BANGKOK - THAILAND</b>	Place of Delivery: <b>INDIA</b>	Number of Original B/Ls: <b>THREE (3)</b>		
<b>IT IS HEREBY DECLARED AS CARGO BY THE SHIPPER, BUT WITHOUT RESPONSIBILITY ON THE PART OF THE CARRIER.</b>				
Handling Unit: Package			IFL Only	
Container No./Seal No. Mark and Numbers CONTAINER NUMBER:- 22700001561 SEAL: 088970 B/L issued as per shipper's performance. Shipper responsible for any banned or prohibited or illegal or misdeclaration rules of the land.	No. of Containers / Packages / Description of Goods 1 x 20FCL A4 COPY PAPER Packaging in reams 8000 reams/20FCL 22,000kg per Bosch	Gross Weight (Kilograms) 22 154kg	Net Weight (Kilograms) 22 154kg	
Freight & Charges	Rate	Unit	Prepaid	Collect
Note: Liability limitation for loss or damage in this shipment may be applicable. See 49 USC § 24706(c)(1)(A) and (B).				
The carrier shall not make delivery of this shipment without payment of charges and all other lawful fees.		Shipper's Signature: <u>RHENUS LOGISTICS</u>		
Shipper's Signature/Date ORIGINAL COPY	Freight Payable at <b>BANGKOK-TH</b>	Place and Date of Issue of B/L <b>15/29/2015</b>	AGENT FOR SHIPPER: <b>RHENUS CENTRALA</b> <b>SHIPPING AND LOGISTICS</b>	

4.1.2016 / 27

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YENİ DELHİ BÜYÜKELÇİLİĞİ  
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Konu: Firma Şikayeti

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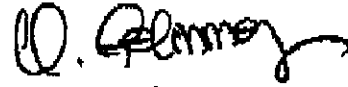
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e-mail: [yenidelhi@ekonomi.gov.tr](mailto:yenidelhi@ekonomi.gov.tr)

21.12.2015

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Outlook Web App

Type here to search:     Options  Sign out

<ul style="list-style-type: none"> <li> Mail</li> <li> Calendar</li> <li> Contacts</li> <li>.....</li> <li> Deleted Items</li> <li> Drafts (21)</li> <li> Inbox (1)</li> <li> Unread E-Posta</li> <li> Sent Items</li> </ul> <p>Click to view all folders </p>	<div style="border: 1px solid black; padding: 5px;">  Reply  Reply All  Forward  Close         </div> <p><b>Fw: request letter</b> makbul mathakliya [makbularbab21@yahoo.com]</p> <p>You replied on 26/11/2015 09:05.</p> <p><b>Sent:</b> 25 November 2015 08:24 <b>To:</b> embassy.newdelhi@mfa.gov.tr <b>Cc:</b> Yenidehi Ticaret Müsavirligi <b>Attachments:</b>  IMG-20151001-WA0007.jpg (315 KB);  BL No- TH9000068442-2.jpg (582 KB)</p>
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Clifford Thompson  
(Sales manager)  
Mobile- +905338214339

I hope you will help me and write me. Just replay me so I send you all document and bank sleep. I pay total \$7780. Please help me.


He send me new BL copy to change new date and demand every time money. He talk me with whatsapp via mobile no. I send you BL copy please help me sir.

Thanks  
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at-raikgadh, ta-wankaner,  
Dist-rajkot, Gujarat, 369621  
India.  
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makbul mathakliya

Connected to Microsoft Exchange

BILL OF LADING

<b>SHIPPER (COMPLETE NAME AND ADDRESS)</b> <b>GLEK TRADING EXPORTERS</b> Asiyic Mahallesi, Cankaya Ankara, 06690 Ankara, Turkey. Tel: +90 (850) 6229934 Mob: +90 (850) 6229934		Booking Ref: R1627028	Bill of Lading Number (M/N No): TH9000068442
<b>CONSIGNEE (COMPLETE NAME AND ADDRESS)</b> <b>ARBAB TRADING CO.</b> AT-RASIKGADH, POST-GARIYA, TAL-WANKANER, DIST- MORBI, STATE- GUJARAT, INDIA PIN- 363621 IEC NUMBER - 2408001943		<h1>RHENUS LOGISTICS</h1> <h1>CENTRALA</h1>	
<b>SHIPPER'S DECLARATION</b> I hereby certify that the above named material is as per description, packaged, marked, and labeled, and is in conformity with the conditions for transportation according to the applicable regulations of the COO.		<b>PORT-TO-PORT OR COMBINED TRANSPORT BILL OF LADING</b> Issued in apparent good order and condition except as otherwise noted (the total number of packages or units enumerated herein for transportation from the Port of Loading (or the Place of Receipt if operations related to the Port of Discharge for the Place of Delivery is mentioned herein) subject to all the terms and conditions hereof, including the terms and conditions on the reverse hereof. One of the signed original Bills of Lading must be surrendered duly endorsed in exchange for the Goods or Delivery order. In accordance with Bill of Lading, the Merchant warrants, accepts and agrees to all the terms and conditions hereof, including the terms and conditions on the reverse hereof, and the rights and liabilities arising. In accordance with the terms and conditions hereof shall without prejudice to any rule of common law or statute remaining then binding on the Merchant) become binding in all respects between the Carrier and the Merchants through the contract evidenced hereby and had been made between them...	
<b>ARBAB TRADING CO.</b> AT-RASIKGADH, POST-GARIYA, TAL-WANKANER, DIST- MORBI, STATE- GUJARAT, INDIA PIN- 363621 IEC NUMBER - 2408001943		S.U.C. Pro Number:	

Voyage Name: <b>GRANDE ITALY</b>	Port of Loading: <b>COLOMBO HARBOUR, SRI LANKA</b>	Port of Discharge: <b>COLOMBO HARBOUR, SRI LANKA</b>
Place of Receipt: <b>BANGKOK - THAILAND</b>	Place of Delivery: <b>INDIA</b>	Number of Original B/L: <b>THREE (3)</b>

THIS PARTICULARS DECLARED BY SHIPPER WITHOUT REPRESENTATION AND WARRANTY OF THE CARRIER

Handling Units	Package	LTL Only	
Container No./Seal No. Mark and Numbers	No. of Containers / Packages / Description of Goods	Gross Weight (Kilg)	Net Weight (Kilg)
CONTAINER NUMBER:- R2F00001361 SEAL: 086970 B/L issued as per shipper's performance. Shipper responsible for any banned or prohibited or illegal or misdeclaration rules of the land.	1 x 20FCL A4 COPY PAPER Packaging in reams 8000 reams/20FCL-----NET WEIGHT = 22,164kg per 20FCL	22 164kg	22 164kg

Freight & Charges	Rate	Unit	Prepaid	Collect

Note: Liability limitation for loss or damage in this shipment may be applicable. See 49 USC § 24706(c)(1)(A) and (B).

Receipt is subject to the actual description of contents that have been opened or sealed by the carrier and shipper, if applicable, in accordance with the rules, regulations, and rules that have been established for the carrier and are available to the shipper, consignee and to all applicable state and federal regulations.  
 (1) With-240 where the number of original Bills of Lading stated above have been issued, all of the same tenor and date, one of which being accomplished, the others to stand void.  
 The carrier shall not make delivery of this shipment without payment of charges and all other lawful fees.  
 Shipper Signature: RHENUS LOGISTICS

Shipper Signature/Date This is to certify that the above named material is as per description, packaged, marked, and labeled, and is in conformity with the conditions for transportation according to the applicable regulations of the COO.	Freight Payable at <b>BANGKOK-TH</b>	Agent for Shipper: <b>RHENUS CENTRALA SHIPPING AND LOGISTICS</b>
Date and Date of Issue of B/L <b>11/29/2015</b>	Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the COO emergency response placard on its equipment and information in the vehicle. To verify these facts please refer to the original bill of lading.	

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